

INTEGRATED MANAGEMENT SYSTEM POLICY

At AIRTIFICIAL, we act responsibly in every decision, process, and outcome, integrating total quality, customer satisfaction, and environmental respect as core values.

We promote comprehensive and innovative solutions, adapting to our customers' needs. Our continuous improvement relies on listening, learning, and anticipating, always aiming to deliver greater value. We are committed to consistently meeting customer requirements and enhancing the quality of our products and services.

We work as a team with a shared vision, encouraging active participation, personal commitment, and ongoing training. We recognize that every individual in the organization is key to achieving sustainable results.

We treat our suppliers as strategic partners, integrating them into our quality and environmental responsibility standards.

We embrace environmental protection as a fundamental commitment, including pollution prevention and the sustainable use of resources. We assess our impacts, prevent risks, and comply with legal requirements and other applicable obligations to which we subscribe, ensuring safe, efficient, and sustainable processes.

This policy applies to the entire organization and is embedded in our daily acts and life. Management ensures the availability of the necessary resources for its implementation, promotes effective communication at all levels, and makes it accessible to relevant interested parties.

Approved by:

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Date: 05/06/2025

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